

How Struggling Homeowners Can Get Mortgage Relief

A Message from the CFPB



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**MEDIA ADVISORY: CONSUMER FINANCIAL PROTECTION BUREAU RELEASES VIDEO
ON HOW MORTGAGE FORBEARANCE WORKS UNDER CARES ACT**

WASHINGTON, D.C. – The Consumer Financial Protection Bureau (Bureau) has released a video on how struggling homeowners can obtain mortgage forbearance if their finances are impacted due to the COVID-19 pandemic.

The Bureau has also issued additional information for consumers on mortgage and student loan payment relief and how to avoid scams.

Below are the resources for consumers:

[VIDEO: CARES Act Mortgage Forbearance: What You Need to Know](#)
[Guide to coronavirus mortgage relief options](#)
[What you need to know about student loans and the coronavirus pandemic](#)
[Beware of scams related to the coronavirus](#)
[Online and mobile banking tips for beginners](#)

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The Consumer Financial Protection Bureau is a 21st century agency that helps consumer finance markets work by regularly identifying and addressing outdated, unnecessary, or unduly burdensome regulations, by making rules more effective, by consistently enforcing federal consumer financial law, and by empowering consumers to take more control over their economic lives. For more information, visit consumerfinance.gov.